

CNZ Player and Manager Feedback

Dear all,

The CNZ Tournament Committee has decided to continue last year's policy of sharing the feedback received after each CNZ event and to comment on what changes, if any, they plan to review for events held in following seasons.

Event: 2021/2022 Top 10 GC Invitation

Venue: Matamata Croquet Club

Manager: Ivan Smith

The table below shows the feedback scores for each question together with how this compares to the average for all CNZ events last season.

Top 10									
	Str Dis	Dis	OK	Agree	Str Ag	Total	Weighted Avg	CNZ Avg 20/21	Top 10 20/21
Format	0	0	0	1	4	5	4.80	4.19	4.63
Number of Games	0	0	0	3	2	5	4.40	4.22	4.13
Manager	0	0	0	0	5	5	5.00	4.56	4.71
Lawns	0	0	1	2	2	5	4.20	4.01	4.5
Likely to attend this tournament again?	0	0	0	3	2	5	4.40	4.04	4.25
Likely to attend tournament in this location again?	0	0	0	2	3	5	4.60	4.08	4.5
Total	0	0	1	11	18	30	4.56	4.18	4.45

Response to feedback

Format - the following feedback was received

- Like best of three format
- Playing everyone Bo3 is really great
- Plenty of attentive referees and the ball boys
- Bo3 is great format. Real shame players pulled out so only 2 days play

CNZ TC Response

N/A

Number of games per day - the following feedback was received

- Only 2 matches second day due to less entries and daylight saving

CNZ TC Response

N/A

Lawns – the following feedback was received

- A few curves but overall excellent condition
- The balls swerved as much as 3m between hoops. Challenging!
- Fine except for the slopes.
- Lawns were lovely - fast enough, smooth and with challenging slopes

CNZ TC Response

Overall, great feedback - thanks Matamata CC.

Manager - the following feedback was received.

- Ivan did great job backed up by strong club members volunteering
- A very well run event. They really pulled out all the stops.
- Very well managed tournament. Huge amount of work had been put in

CNZ TC Response

Many thanks to Ivan for managing the event to an extremely high level - a perfect score from all the respondents - 5/5!

Other Feedback

- Top 6/8/10 is always a demanding competition. The venue was outstanding.

- A long way to travel for just two days but thoroughly enjoyable complimented by warm and friendly atmosphere.
- This is the most impressive tournament I have been part of, including several world champs. The whole Matamata club got involved before and during the event and the players were outnumbered during both days with the majority of the members in attendance either as helpers or spectators.
- The ball boys were an excellent innovation but when requested to place a particular ball on the court in order to block it, the "boy" advised he was not allowed to. Not a serious issue. Also the positioning of the ball off the lawn was not explained to the players. Move it directly in or was there a need to allow for the angled exit. I was comfortable with ball boys standing in line of sight ready to stop the ball since I (and no-one else) is looking up when hitting the ball. I understand one person complained. The ball boys did a great job.
- The club deserves a big thank you for all their hard work.
- The Important Competition atmosphere was amazing. The host club's attention to detail was superb and the friendliness and enthusiasm of the volunteers made it a wonderfully memorable experience.

CNZ TC Response

Information on the "positioning of the ball off the lawn" could be found in the laws of GC, it is not something that the manager or others at a tournament need to advise players of.

Many thanks Matamata for providing a great tournament atmosphere for the players.

If you would like to provide further feedback in order to help future events, please email croquet@croquet.org.nz

CNZ Tournament Committee