

CNZ Player and Manager Feedback

Dear all,

The CNZ Tournament Committee has decided to continue last year's policy of sharing the feedback received after each CNZ event and to comment on what changes, if any, they plan to review for events held in following seasons.

Event: 2021/2022 Third 10 GC Invitation

Venue: Rose Gardens Croquet Club

Manager: Michael Hardman

The table below shows the feedback scores for each question together with how this compares to the average for all CNZ events last season.

Arthur Ross									
	Str Dis	Dis	OK	Agree	Str Ag	Total	Weighted Avg	CNZ Avg 20/21	3rd 10 20/21
Format	0	0	0	5	2	7	4.29	4.19	NA
Number of Games	0	0	1	5	1	7	4.00	4.22	NA
Manager	0	0	0	1	6	7	4.86	4.56	NA
Lawns	0	1	0	6	0	7	3.71	4.01	NA
Likely to attend this tournament again?	0	0	3	2	2	7	3.86	4.04	NA
Likely to attend tournament in this location again?	0	0	4	0	3	7	3.86	4.08	NA
Total	0	1	8	19	14	42	4.10	4.18	NA

Response to feedback

Format - the following feedback was received

- Round Robin seems fairest
- Would be nice to have a final as well but best of 3 matches are good

CNZ TC Response

The invitation events are all-play-all, and do not have finals.

Number of games per day - the following feedback was received

- Last day was just one match and we were away 11am.

CNZ TC Response

N/A

Lawns – the following feedback was received

- Improved immensely in 2 years
- Too many bumps and slopes was a bit like a putting green in places

CNZ TC Response

Again, overwhelmingly positive feedback for Rose Gardens as evidenced by the table on page 1. Many thanks.

Manager - the following feedback was received.

- Excellent
- Brilliant job

CNZ TC Response

Great job Michael - as usual!

Other Feedback

- I thought I had entered a 4+ Tournament and found that was not so. Due to the expense to travel and accommodation to a tournament that differs from that stated in the Invitation entry form needs to be made clear to participants.
- If we were given a final time of approx last day would of been beneficial as had to pay extra night accommodation due to uncertainty. I know this could be difficult due to weather etc but for booking flights etc. would of been great and more cost effective and time away. It was very enjoyable and the hosts were fantastic

CNZ TC Response

It is not easy to provide an approximate finish time for the final day due to inherent uncertainty about length of games / weather / higher player withdrawal numbers due to COVID uncertainty.

If you would like to provide further feedback in order to help future events, please email croquet@croquet.org.nz

CNZ Tournament Committee