

CNZ Player and Manager Feedback

Dear all,

The CNZ Tournament Committee has decided to continue last year's policy of sharing the feedback received after each CNZ event and to comment on what changes, if any, they plan to review for events held in following seasons.

Event: 2021/22 CNZ Third AC Invitation

Venue: Feilding Croquet Club

Manager: Josh Smith

The table below shows the feedback scores for each question together with how this compares to the average for all CNZ events last season.

Third 8									
	Str Dis	Dis	OK	Agree	Str Ag	Total	Weighted Avg	CNZ Avg 20/21	3rd 8 20/21
Format	0	0	0	3	2	5	4.40	4.19	4.75
Number of Games	0	0	0	1	3	4	4.75	4.22	4.75
Manager	0	0	0	3	2	5	4.40	4.56	4.75
Lawns	1	3	1	0	0	5	2.00	4.01	4.25
Likely to attend this tournament again?	0	0	1	2	2	5	4.20	4.04	4.25
Likely to attend tournament in this location again?	1	0	4	0	0	5	2.60	4.08	4.67
Total	2	3	6	9	9	29	3.72	4.18	4.57

Response to feedback

Format - the following feedback was received

- It would have been good to have had a larger field and the 5th playing day
- A double round robin worked well and timed games suited the skill level of the players and the challenging court

CNZ TC Response

Invitation tournament numbers have been down in general over the past couple of seasons, which could well be due to COVID. Hopefully next season the numbers will increase. The CNZ TC is planning to increase the length of invitation tournaments for next season so that tournaments do not encounter scheduling issues.

Number of games per day - the following feedback was received

- Three games per day with 1 game on the four day suited those who had two plus hours of travel home.

CNZ TC Response

N/A

Lawns – the following feedback was received

- Lawns were difficult and Lawn 4 particularly challenging - bumpy and with large bare patches
- Condition of lawns were appalling uneven dirt in places especially on borders. Only two lawns that were used because of the condition so double banking required
- Courts had been recently cored but holes were not totally sand filled. Court edges were poor resulting in unexpected ball roll-off. But despite the conditions the courts used were playable.

CNZ TC Response

Thanks to Feilding for hosting the event.

Manager - the following feedback was received.

- Tournament ran to time and games were played in a good spirit. Officials coverage was adequate and Feilding catering support was sufficient.

CNZ TC Response

Many thanks to Josh for your effort in managing the event to a successful conclusion

Other Feedback

- Manager (Josh Smith) did a great job and it was a great tournament but the lawns were very difficult especially Lawn 4 at the Feilding Croquet Club (very variable and rutted in places).

CNZ TC Response

N/A

If you would like to provide further feedback in order to help future events, please email croquet@croquet.org.nz

CNZ Tournament Committee