

CNZ Player and Manager Feedback

Dear all,

The CNZ Tournament Committee has decided to continue last year's policy of sharing the feedback received after each CNZ event and to comment on what changes, if any, they plan to review for events held in following seasons.

Event: 2021/2022 Second 10 GC Invitation

Venue: Matamata Croquet Club

Manager: Ivan Smith

The table below shows the feedback scores for each question together with how this compares to the average for all CNZ events last season.

Second 10									
	Str Dis	Dis	OK	Agree	Str Ag	Total	Weighted Avg	CNZ Avg 20/21	Second 10 20/21
Format	0	0	0	0	5	5	5.00	4.19	4
Number of Games	0	0	0	1	4	5	4.80	4.22	4.5
Manager	0	0	0	2	3	5	4.60	4.56	4.88
Lawns	0	0	0	3	2	5	4.40	4.01	4.38
Likely to attend this tournament again?	0	0	1	0	4	5	4.60	4.04	3.63
Likely to attend tournament in this location again?	0	0	0	2	3	5	4.60	4.08	3.13
Total	0	0	1	8	21	5	4.66	4.18	4.08

Response to feedback

Format - the following feedback was received

- I like to play best of three games

CNZ TC Response

N/A

Number of games per day - the following feedback was received

- Least would be six up to nine max.

CNZ TC Response

Correct.

Lawns – the following feedback was received

- Fast and even although a slope on all lawns
- Very fast!!

CNZ TC Response

Thanks to Matamata for providing quick lawns for this event, with an excellent overall score as seen in the table on page 1.

Manager - the following feedback was received.

- Manager did a great job although I did not receive any information prior to tournament beforehand
- Ivan did a brilliant job! As did the whole team of club members.

CNZ TC Response

Great job Ivan.

Other Feedback

- I feel that many players don't get the year book and don't know of these invitation tournaments so a flyer from CNZ would be good to put on the notice board.. It's not that we haven't told them about it, they just don't seem to understand somehow.
- Well done Matamata for hosting a very successful event. Thank you

- Overall the refereeing was up to standard except for one incident during one of my games. This referee argued with another referee present about warning for wrong ball play and continued to argue loudly during my play, adjacent to our play. This was disruptive to me and my opposition, who was equally annoyed. Both players agreed that the referee was wrong and was intrusive in our game.

CNZ TC Response

CNZ advertises all tournaments in the Yearbook, on the CNZ website (both in the tournament calendar and separately for expressions of interest in the lead-up to the invitation selection dates), and on social media. It's unclear how a flyer would make a difference, however we would encourage clubs to publicise the events to those members who cannot be reached by any other medium.

If you would like to provide further feedback in order to help future events, please email croquet@croquet.org.nz

CNZ Tournament Committee