

CNZ Player and Manager Feedback

Dear all,

The CNZ Tournament Committee has decided to continue last year's policy of sharing the feedback received after each CNZ event and to comment on what changes, if any, they plan to review for events held in following seasons.

Event: 2021/22 Don Reyland Stars Tournament

Venue: Morrinsville Croquet Club

Manager: Lyn Stowers

The table below shows the feedback scores for each question together with how this compares to the average for all CNZ events last season.

DR Stars									
	Str Dis	Dis	OK	Agree	Str Ag	Total	Weighted Avg	CNZ Avg 20/21	DR Stars 20/21
Format	0	0	0	6	7	13	4.54	4.19	3.4
Number of Games	0	2	2	7	3	14	3.79	4.22	3.4
Manager	0	0	0	2	10	12	4.83	4.56	4
Lawns	0	0	4	7	2	13	3.85	4.01	3.5
Likely to attend this tournament again?	0	0	4	6	4	14	4.00	4.04	3.3
Likely to attend tournament in this location again?	0	2	0	6	6	14	4.14	4.08	3.5
Total	0	4	10	34	32	80	4.19	4.18	3.52

Response to feedback

Format - the following feedback was received

- A round robin was the fairest way of competing and as a result all players got to compete equally. The time limits for the games with no stopping of the clocks for double banking became an issue at times, in one match there was a wait period which actually exceeded the playing time , i.e., 37 minutes waiting and 22 minutes playing! This is not an easy issue to address as a Manager, so we just lived with it.
- Full round robin means everyone plays everyone
- Made it fair to ascertain a winner
- Enjoyed playing against all the entrants.
- Round Robin gives everyone a fair chance.
- format was perfect everybody played everybody
- It was a 16 player Round Robin. 15 games over two days. 8 games on Saturday and 7 games on Sunday. A big ask for the older participants but the weather was kind to us. It was an opportunity to play everyone rather than playing in two blocks.
- The format of the tournament allowed for each game to run smoothly and no put unnecessary pressure on the players, I believe the structure clearly had a lot of thought put into it
- Fair to play everyone in a round robin format
- 8 games and 7 on second day was hard but do-able the last day finished late difficult for people traveling after games and prize giving
- Double banking worked as games were staggered as the day progressed

CNZ TC Response

The TC was not aware that time limits would be imposed, although the tournament conditions do state that they may be applied. Time limits may have been necessary to complete the event within the 2 days - the length of the event will be reviewed, as it can be a stretch to complete in 2 days..

Number of games per day - the following feedback was received

- Close to the limit of the number of games which can realistically be played. The final game on day 1 was seriously impacted by a low sun angle, to the point where it was actually impossible to see the ball you were shooting at at times.
- If all 19 Associations are involved perhaps it needs to be played over 3 days to ensure a full round robin
- Given the format and two days play, only way.
- Long days unavoidable with so many players
- It was tough 15 matches
- The number of games was reasonable but at its limit for older players. 8 handicap games on Saturday and 7 on Sunday is a big ask. At this number of games each day the weather plays a part. The weather was good so all was well. If it had been drizzling it would be a bit miserable. But that's the luck of the draw.
- Although the Saturday had 8 games I quite enjoyed that and loved having games back to back because it meant that my focus wasn't lost
- Days were long and tiring however
- as above
- 15 games over 2 days was quite demanding.

CNZ TC Response

As per previous response, the length of this event will be reviewed

Lawns – the following feedback was received

- Most were OK, but court 1 had some very random bumps in the surface, making it almost a lottery as to where the ball went at times. This court was often avoided by players, once they had experienced it.
- Some lawns were a bit rough around the hoops with small mounds making it difficult to run hoops
- Bumpy in places
- Balls mostly ran straight, grass in reasonable condition given end of summer. Some inconsistencies around the hoops.
- excellent lawns
- The lawns were generally good. Some a little better than others. The lawns were dry and fast. No complaints as we all play on the same lawns and experience the same conditions. The winner just adapts quicker than the loser!
- The lawns were beautiful to play on and if there was any issue with them the club was more than happy to look more into the issue if there was one, this is the same with hoops
- Fast and in very good condition
- Some lawn damage from lack of irrigation. Narrow boundaries on some lawns.

CNZ TC Response

Many thanks to Morrinsville for hosting the event and providing quality lawns.

Manager - the following feedback was received.

- The manager's communication prior to the tournament was very good and we were made very welcome on arrival. The club did a stunningly good job of making the players feel welcome and the catering was superb. the Referees were very competent and relatively unobtrusive but very helpful when they were called on.
- Lyn was fantastic and provided detailed information prior to the tournament. She also went out of her way to during the tournament to make sure things were okay.
- As a player there appeared to be no hic-ups
- Clear and friendly communications, prompt admin, nice hospitality.
- Lyn was excellent and she had lots of help from Geof Young and Paul Werner
- Lyn Stowers was the first time manager and did a great job. No problems at all.
- She managed the tournament very well and personally made the effort to make sure each and every player felt welcome at their club which made the experience that much more enjoyable
- Good information prior to tournament and the two days went very well
- The tournament was well managed and communication to participants was excellent.

CNZ TC Response

Great job Lyn!

Other Feedback

- The age group made it rather tough for us oldies having to contest too many games in one day. In my opinion it should have been spread over 3 days.
- The organisation was great. The management was great. The lawns were great. I like small provincial clubs and the hospitality they offer. I particularly liked the dinner on the Saturday evening. That was really welcomed. My last game finished at 6.45pm and I planned on going back to my motel to shower and change. Not necessary. Just have a beer and join in with everyone else. Great meal. Great socialising for a couple of hours then off to my motel after a good day on the lawns. Loved it!
- strongly agree with venue a great place although might be difficult for any one flying in cost wise
- I would be unlikely to qualify again. Better players than me had pulled out due to the long distance to travel
- Nothing wrong with the location - the opposite in fact - but the chance of my qualifying for a Don R final held again in Morrinsville seems quite low.

CNZ TC Response

N/A

If you would like to provide further feedback in order to help future events, please email croquet@croquet.org.nz

CNZ Tournament Committee