

CNZ Player and Manager Feedback

Dear all,

The CNZ Tournament Committee has decided to continue last year's policy of sharing the feedback received after each CNZ event and to comment on what changes, if any, they plan to review for events held in following seasons.

Event: 2021/22 CNZ 0+ AC Invitation

Venue: Leith Croquet Club

Manager: Nairn Smith

The table below shows the feedback scores for each question together with how this compares to the average for all CNZ events last season.

| 0+ AC Invitation | | | | | | | | | |
|---|------------|-----|----|-------|-----------|-------|-----------------|------------------|-------------|
| | Str Dis | Dis | OK | Agree | Str Ag | Total | Weighted Avg | CNZ Avg 20/21 | 0+ 20/21 |
| Format | 0 | 0 | 0 | 6 | 1 | 7 | 4.14 | 4.19 | 4.33 |
| Number of Games | 0 | 0 | 0 | 6 | 1 | 7 | 4.14 | 4.22 | 4.17 |
| Manager | 0 | 0 | 0 | 0 | 7 | 7 | 5.00 | 4.56 | 4.33 |
| Lawns | 0 | 0 | 0 | 1 | 6 | 7 | 4.86 | 4.01 | 2.67 |
| Likely to attend this tournament again? | 0 | 1 | 1 | 2 | 3 | 7 | 4.00 | 4.04 | 4.00 |
| Likely to attend tournament in this location again? | 0 | 0 | 1 | 2 | 4 | 7 | 4.43 | 4.08 | 3.00 |
| Total | 0 | 1 | 2 | 17 | 22 | 42 | 4.43 | 4.18 | 3.75 |

Response to feedback

Format - the following feedback was received

- Exceptional circumstances this year but round robin was fine.
- Got to play all competitors
- Even though players were of different grades great to be able to play everybody

CNZ TC Response

N/A

Number of games per day - the following feedback was received

- The number of games was fine given the field size. Three-hour timed games would have been preferable, especially since we had the luxury of no double banking! Two days of the three only had two games and with the southern region's famed twilight we could've managed three 3-hour games.
- 7 2.5h games is reasonable
- 3 games each day would be better if there were enough players. travelling that distance ,cost of motels etc,the more games the better

CNZ TC Response

TC will review the tournament conditions for these events over the off-season.

Lawns – the following feedback was received

- They had wonderfully varying personalities :-) But good pace on all lawns. I loved the challenges.
- Greenkeeper went to great lengths to provide very good surfaces
- Lawns excellent

CNZ TC Response

Leith CC provided CNZ extremely detailed updates on the lawn preparation and progress in the lead-up to the tournament. Many thanks for the effort that was put in to keep CNZ informed on this, and for providing fantastic lawns.

Manager - the following feedback was received.

- Very smooth operation and the unseen work in advance also! A great crew of helpers and one umpire per game is new to me.
- Very well run tournament
- manager done an excellent job

CNZ TC Response

Great job!

Other Feedback

- Have been to Dunedin before, it is close to hand I generally have like tournaments there.
- This tournament lost its attraction when the two Invitation tournaments were run as one event.
- If held in SI ,would attend,probably not in NI too costly
- As a first time invitation competitor I never received the rookie badge
- Club support very positive to enjoyment of event. First night BBQ good to mix with other contestants
- Held in Dunedin this year,no locals played the event if held in CHCH, more central in the SI ,would there be more attendees,there was 7 from Canterbury/South cant. area this year. It was well run by Otago though.
- As a nine bisquer when I entered I was mostly entering for experience and the pleasure of my first Invitation tournament. Both Steve (the brilliant winner) and I were first timers and it would have been good for that to be acknowledged with the first-timer badge presentation on the day. It seem no one thought to ascertain who were first-timers as per one of the conditions: "6. A badge will be presented to a first-time winner and badges to first-time competitors in any CNZ Invitation."

CNZ TC Response

If the two events had not been combined, neither could have taken place. It's not clear from the feedback why the event lost its attraction after being combined?

We are sorry to hear that badges were not presented at this event. This was an oversight, and those players who were not presented at the time should now have received their badges

If you would like to provide further feedback in order to help future events, please email croquet@croquet.org.nz

CNZ Tournament Committee