

CNZ Player and Manager Feedback

Dear all,

The CNZ Tournament Committee has decided to continue last year's policy of sharing the feedback received after each CNZ event and to comment on what changes, if any, they plan to review for events held in following seasons.

Event: 2021/22 Women's AC Invitation

Venue: Masterton Croquet Club

Manager: Stefan Horrер

The table below shows the feedback scores for each question together with how this compares to the average for all CNZ events last season.

| Women's AC | | | | | | | | | |
|---|------------|-----|----|-------|-----------|-------|-----------------|------------------|---------------------|
| | Str Dis | Dis | OK | Agree | Str Ag | Total | Weighted Avg | CNZ Avg 20/21 | Women's AC 20/21 |
| Format | 0 | 0 | 0 | 2 | 3 | 5 | 4.60 | 4.19 | NA |
| Number of Games | 0 | 0 | 0 | 3 | 2 | 5 | 4.40 | 4.22 | NA |
| Manager | 0 | 0 | 0 | 1 | 4 | 5 | 4.80 | 4.56 | NA |
| Lawns | 0 | 1 | 0 | 3 | 1 | 5 | 3.80 | 4.01 | NA |
| Likely to attend this tournament again? | 0 | 0 | 0 | 4 | 1 | 5 | 4.20 | 4.04 | NA |
| Likely to attend tournament in this location again? | 0 | 0 | 0 | 3 | 2 | 5 | 4.40 | 4.08 | NA |
| Total | 0 | 1 | 0 | 16 | 14 | 30 | 4.36 | 4.18 | NA |

Response to feedback

Number of games per day - the following feedback was received

- 3 games a day is ideal.
- Needs to be planned as 3 per day in the first days in case of weather problems, but is very tiring in the heat.

CNZ TC Response

At least 3 games a day is standard practice in AC tournaments

Lawns – the following feedback was received

- Too dry and uneven, brown patches tricky.
- The lawns were outstanding. A treat to play with fairly quick lawns where the risk of injury is minimised.

CNZ TC Response

Thanks to Masterton. It is great to hear that the lawns for this event were quick. As this is a Tier 2 National event, there is a minimum speed that we try to achieve of 10 seconds, but the faster the better. A good test of skill.

Manager - the following feedback was received.

- Players kept informed, food good, everything organised well in spite of covid restrictions. Well done Stefan.
- The manager was excellent in all respects, and should be commended on his communication, organisation and hospitality.
- Extremely well organised and excellent communication

CNZ TC Response

Great work and great feedback, Stefan!

Other Feedback

- Masterton is an excellent venue, with quick lawns and firm hoops, I'm very keen to play in future tournaments with these qualities, and equally reluctant to play on slow lawns where injury is a possibility and it is just not much fun to have to belt balls around. The tournament is a good event which has the potential to promote women's croquet well - something CNZ sadly appears to generally no longer be really putting any effort/resource into.
- Good tournament, well planned and organized. Even the weather cooperated. Everyone was happy.
- There should be targetted coaching provided, with support for travel/accommodation/finding billets, to promote women's croquet in New Zealand. With

the AC Women's World Champs coming in January, it is made even more clear how little is done in NZ to develop female croquet players. This needs to be urgently addressed, and prior to the women's world championships would appear to be a good idea.

CNZ TC Response

This is fantastic feedback for Masterton and useful for the TC to know. CNZ strives to provide players with fast lawns for events, and so a big thanks to Masterton CC for achieving this.

CNZ is preparing a high performance plan to support players as part of its long-term strategy and it will include support for those players competing in events (including women's-only events) identified as part of this. The timing of the WACWC falls outside of the high-performance plan however coaching for players preparing to compete in the WACWC is currently in planning.

If you would like to provide further feedback in order to help future events, please email croquet@croquet.org.nz

CNZ Tournament Committee