

CNZ Player and Manager Feedback

Dear all,

The CNZ Tournament Committee has decided to continue last year's policy of sharing the feedback received after each CNZ event and to comment on what changes, if any, they plan to review for events held in following seasons.

Event: 2021/22 Women's GC Tournament

Venue: Mt Maunganui

Manager: Geoff Young

The table below shows the feedback scores for each question together with how this compares to the average for all CNZ events last season.

Women's GC									
	Str Dis	Dis	OK	Agree	Str Ag	Total	Weighted Avg	CNZ Avg 20/21	Women's GC
Format	0	0	0	9	3	12	4.25	4.19	NA
Number of Games	0	0	0	10	2	12	4.17	4.22	NA
Manager	0	0	0	1	11	12	4.92	4.56	NA
Lawns	0	0	0	2	10	12	4.83	4.01	NA
Likely to attend this tournament again?	0	0	1	7	4	12	4.25	4.04	NA
Likely to attend tournament in this location again?	0	0	0	5	7	12	4.58	4.08	NA
Total	0	0	1	34	37	72	4.50	4.18	NA

Response to feedback

Format - the following feedback was received

- Easy flow
- Was done fairly

CNZ TC Response

N/A

Number of games per day - the following feedback was received

- Understood the need for 19 point games - but it was hard for me personally as I haven't played for quite a while due to back surgery

CNZ TC Response

N/A

Lawns – the following feedback was received

- Mount Greens are excellent

CNZ TC Response

Many thanks to Croquet Mt Maunganui for providing consistently excellent lawns

Manager - the following feedback was received.

- Geoff can do it in his sleep

CNZ TC Response

Great job Geoff, as usual, for your consistently high standard of tournament management.

Other Feedback

- In the 3 match playoff myself and the opposition went and played on another lawn for our second game not realizing we had to use the same for the 3 matches. This should probably have been mentioned at the start of the day
- Not really - enjoyed the tournament and was good to catch up with other ladies that I haven't seen for a long time and meeting the new up and coming young players.

- Would have been nice for the plate section to be finished in time for the players to watch the finals. After all that is the most important part of the competition
- Everything was perfect and the lawns were in good condition and the club room was amazing.

CNZ TC Response

Tournament regulations do allow for the manager to move a match to another lawn between games. It is generally accepted that a match will be played to completion on the same lawn except for weather-related reasons, although if the players are not familiar with best-of-three we can see how this may occur.

If you would like to provide further feedback in order to help future events, please email croquet@croquet.org.nz

CNZ Tournament Committee