

# CNZ Player and Manager Feedback

Dear all,

The CNZ Tournament Committee has decided to continue last year's policy of sharing the feedback received after each CNZ event and to comment on what changes, if any, they plan to review for events held in following seasons.

**Event:** 2021/22 GC Nationals

**Venue:** Waireka Croquet Club

**Manager:** Audrey Leath

The table below shows the feedback scores for each question together with how this compares to the average for all CNZ events last season.

GC Nationals									
	Str Dis	Dis	OK	Agree	Str Ag	Total	Weighted Avg	CNZ Avg 20/21	GC Nats 20/21
Format	0	3	2	0	1	6	2.83	4.19	3.95
Number of Games	1	1	1	2	1	6	3.17	4.22	4.18
Manager	0	2	3	0	1	6	3.00	4.56	4.59
Lawns	3	0	1	2	0	6	2.33	4.01	4.23
Likely to attend this tournament again?	0	0	1	1	4	6	4.50	4.04	4.23
Likely to attend tournament in this location again?	0	2	1	1	2	6	3.50	4.08	4.05
<b>Total</b>	4	8	9	6	9	36	3.22	4.18	4.20

# Response to feedback

## Format - the following feedback was received

- Considering numbers good format
- There shouldn't have been a triple round robin played, doing best of three matches would've been quicker. And initially the plate games were a single round robin, but after finishing the first round the manager changed it to a double round robin. A few of the players I was talking to didn't want another round because at this point they were quite tired coming into the 6th day and didn't want to play an extra two games after 4pm and a further three the next day.
- I liked the doubles format. The triple round Robin idea for the singles was quite odd and unnecessary. bo3 match play would be ideal
- Doubles was good but singles was all over the show and disliked how they were going to do a triple round robin
- In the singles block play, the manager told us to do a triple round robin, but I found out later on that she meant a best of 3 round robin when it was too late to do anything. So there was too much play because of it.
- Multiple round robins is not a good format compared to matches

## CNZ TC Response

The intended and agreed format was to play best-of-3 block matches. It would appear that this was miscommunicated to players prior to the tournament and play commenced under the impression of a triple round robin. Considering a triple round robin has never been used in this event, it is somewhat surprising that more experienced players did not query this mistake before play commenced.

## Number of games per day - the following feedback was received

- It was somewhat fine, they did seem to try and squeeze in one too many each day which was the result in picking the triple round robin format.
- Was a good amount each day
- Multiple round robins made the days longer than needed and made to play in unplayable conditions late in the evening in pouring rain

## CNZ TC Response

As per feedback further above, it appears that triple round robin was initially stated in error, later reduced to double round robin. This was human error.

On the feedback around days being longer than needed: it is unclear how the format being reduced to double round robin made the days longer than they would have been if the blocks were played as best-of-3 matches?

## **Lawns – the following feedback was received**

- Good length. But uneven coverage. Bumpy ride in places
- Grounds were very bumpy which ended up costing a couple of hoops, I even saw some games decided on the 13th due to the ball bouncing directly over another ball. And the lawns got flooded very badly due to the bad drainage system, this isn't the clubs fault at all, they've tried to get help from the council being on their land, but no success yet.
- Bumpy
- Only have 1 average lawn the rest were impossible to play on with so many bumps on the lawn you didn't know what was going to happen
- They were a bit bumpy, but there is not a lot that could be done about it
- Lawns were bumpy all over the place caused many shots to jump or bounce over or off target

### **CNZ TC Response**

Thanks to the Waireka club for hosting the event. The lawns have improved at this venue markedly from where they were a few seasons ago, and while there are bumps, and they still have a way to go, we appreciate the work that has been put in to improving them.

The results indicate that the lawns provided a fair test, with the top 2 players contesting the final.

## **Manager - the following feedback was received.**

- Nice pleasant manager but struggled at times. Especially finding play off winners. / Formats
- It's a tough job, especially making the decision to adjust the tournament to a double round robin after the rain which was done well. But the manager didn't give the players a say throughout the tournament. For example, the players playing in the 5th to 8th games only wanted 19 point games or single games but the manager didn't let them, then after finishing the games the manager said to them that they didn't have to play those games. This showed indecisive decision making which you can't really have managing a big comp.
- There were pros and cons. She made slip ups, but would take advice well.

### **CNZ TC Response**

Thanks to Audrey for managing the event.

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If you would like to provide further feedback in order to help future events, please email [croquet@croquet.org.nz](mailto:croquet@croquet.org.nz)

CNZ Tournament Committee