

CNZ Player and Manager Feedback

Dear all,

The CNZ Tournament Committee has decided to continue last year's policy of sharing the feedback received after each CNZ event and to comment on what changes, if any, they plan to review for events held in following seasons.

Event: 2020/21 GC 3+ Championship

Venue: Cashmere Croquet Club

Manager: Gaylene Jones

The table below shows the feedback scores for each question together with how this compares to the average for all CNZ events last season.

GC 3+									
	Str Dis	Dis	OK	Agree	Str Ag	Total	Weighted Avg	CNZ Avg 20/21	GC 3+ 20/21
Format	0	0	1	4	2	7	4.14	4.19	4.09
Number of Games	0	0	2	4	1	7	3.86	4.22	4.18
Manager	0	0	0	0	7	7	5.00	4.56	4.91
Lawns	0	0	0	3	4	7	4.57	4.01	4.73
Likely to attend this tournament again?	1	0	1	4	1	7	3.57	4.04	4.00
Likely to attend tournament in this location again?	0	0	1	2	3	6	4.33	4.08	4.64
Total	1	0	5	17	18	41	4.24	4.18	4.42

Response to feedback

Format - the following feedback was received

- It was explained in advance; it was fair for all players
- Given the time allocated and number of players 2 blocks and super sixes was fine.

CNZ TC Response

N/A

Number of games per day - the following feedback was received

- having two identical round robins seemed an overkill, but it was good croquet nevertheless
- The games progressed without delay and the days ended at a reasonable time
- Double banking and slow play made for long wait for next game sometimes
- We played 6 games on day 1 and day 2 and 4 games on day 3. Long days due to close and untimed games
- The games should have been timed, starting at 8.30am and not finishing till 7.20pm is just crazy.

CNZ TC Response

There is an aim for 6+ games per day in CNZ GC events. The average game of GC takes under 1 hour, although close games and double banking can obviously affect this. Untimed games of GC are preferable, although the manager may impose a time limit if they feel the tournament is being held up by an overly long game. However, finishing play at 7:20pm does not seem unreasonable.

Lawns – the following feedback was received

- no problems encountered
- 3 lawns and different characteristics added to the challenge.

CNZ TC Response

Thanks to Cashmere for hosting the event

Manager - the following feedback was received.

- an excellent tournament manager, extremely well organised
- Gay was Ace!
- Gay did an excellent job

CNZ TC Response

Great job Gaylene, this is excellent feedback

Other feedback

- Like I said the games need to be timed , too much croquet for one day.

CNZ TC Response

This is covered above.

If you would like to provide further feedback in order to help future events, please email croquet@croquet.org.nz

CNZ Tournament Committee