

CNZ Player and Manager Feedback

Dear all,

The CNZ Tournament Committee has decided to continue last year's policy of sharing the feedback received after each CNZ event and to comment on what changes, if any, they plan to review for events held in following seasons.

Event: 2020/21 U21 GC Championship

Venue: Nelson Hinemoa Croquet Club

Manager: Annie Henry

The table below shows the feedback scores for each question together with how this compares to the average for all CNZ events last season.

U21									
	Str Dis	Dis	OK	Agree	Str Ag	Total	Weighted Avg	CNZ Avg 2019/20	U21 19/20
Format	0	0	1	5	2	8	4.13	4.38	N/A
Number of Games	0	0	1	5	2	8	4.13	4.37	N/A
Manager	0	0	2	3	3	8	4.13	4.50	N/A
Lawns	0	1	4	2	1	8	3.38	3.98	N/A
Likely to attend this tournament again?	1	1	1	2	2	7	3.43	4.09	N/A
Likely to attend tournament in this location again?	0	0	3	3	1	7	3.71	4.02	N/A
Total	1	2	12	20	11	46	3.82	4.22	N/A

Response to feedback

Format - the following feedback was received

- It flowed really well and wasn't any waiting around etc
- It was a pretty standard format but it works
- Would like the first round of knockout to have players playing people not in their block
- Much prefer a top 16 KO, but understand with the size of the tournament this was not feasible

CNZ TC Response

N/A

Number of games per day - no feedback received

Lawns – the following feedback was received

- Some were good some weren't the best
- Poor weather did not help
- They were a little slow due to rain but that could not be helped
- There were a lot of hills which made it difficult. However, it meant there was more skill required when taking position as you had to read the lawns well. This made it interesting.
- Quite slow and heavy for most of the tournament, however towards the end they got a bit better

CNZ TC Response

As per feedback earlier in the season (South Island AC Champs) about the lawns at Nelson Hinemoa, it was being raised with the Nelson Council who look after the lawns, to try and improve in certain areas. Thanks to Nelson Hinemoa for hosting the event.

Manager - the following feedback was received.

- Went well and no hiccups were made
- There was a little confusion on how to seed the knockouts but she did eventually get it right.
- Annie was a great manager. She was friendly, very approachable and everything was done efficiently.
- Good job Annie
- Annie did a fantastic job

CNZ TC Response

Thanks Annie!

Other feedback

- I can no longer attend this tournament as I am too old
- I am now too old for u21s so I wont be able to attend. I like the Nelson club, Nelson can just be a little hard to get to
- I am too old to attend again.
- The seeding format for the knockouts in the yearbook needs to be revised, they are pretty obviously wrong and they can cause a lot of confusion.
- Played someone from my block in the first round of the knockout who I had just played that morning

CNZ TC Response

N/A

If you would like to provide further feedback in order to help future events, please email croquet@croquet.org.nz

CNZ Tournament Committee