

# CNZ Player and Manager Feedback

Dear all,

The CNZ Tournament Committee has decided to continue last year's policy of sharing the feedback received after each CNZ event and to comment on what changes, if any, they plan to review for events held in following seasons.

**Event:** 2020/21 Miss Edwina Thompson Silver Tray Open Invitation

**Venue:** Takapuna Croquet Club

**Manager:** Anne Mortimer

The table below shows the feedback scores for each question together with how this compares to the average for all CNZ events last season.

Edwina Thompson									
	Str Dis	Dis	OK	Agree	Str Ag	Total	Weighted Avg	CNZ Avg 2019/20	ET 19/20
Format	0	0	0	1	3	4	4.75	4.38	5.00
Number of Games	0	0	0	2	2	4	4.50	4.37	5.00
Manager	0	0	0	1	3	4	4.75	4.50	5.00
Lawns	0	0	0	3	1	4	4.25	3.98	4.25
Likely to attend this tournament again?	0	0	0	1	3	4	4.75	4.09	4.50
Likely to attend tournament in this location again?	0	0	0	1	3	4	4.75	4.02	4.50
<b>Total</b>	0	0	0	9	15	24	4.63	4.22	4.70

## **Response to feedback**

### **Format - the following feedback was received**

- I like the format of a double round robin for this event. Although the player numbers was reduced to 6 players over 4 days the format was excellent
- tried and tested method of finding a winner and keeping all players playing.
- Invitations are the best format!

#### **CNZ TC Response**

N/A

### **Number of games per day - the following feedback was received**

- Three games per day is perfect.
- 10 games in four days is easily doable and has time spare for weather hold-ups

#### **CNZ TC Response**

N/A

### **Lawns – the following feedback was received**

- One could see that a lot of effort was put into the lawns for this event. As part of the club autumn maintenance the club could de-thatch and hydro-jet the lawns. Just a suggestion.
- two out of three
- well prepared, firm hoop setting, well marked, good speed , surface not perfect but good variation a few rough areas as you would expect, overall quite good.
- fast which was great

#### **CNZ TC Response**

Many thanks to Takapuna for providing quality lawns that were well received by the players for this event.

### **Manager - the following feedback was received.**

- The manager was superb, catering for everyone needs.
- very efficient, information supplied beforehand and timely updates, very welcoming and considerate, a pleasure to attend

#### **CNZ TC Response**

Many thanks to Anne for managing the event and receiving excellent feedback.

## Other feedback

- Quite liked the 6 player format. Potentially easier to fill and gives a bit of leeway re timing
- I would like Croquet New Zealand to promote your lawn care book and encourage clubs to strive to attain some of the speed targets needed to play AC croquet properly. I believe the slower lawns provided for some events unfairly handicap female players due solely to their strength vs male players. This is a game of skill not of strength. If the clubs had support to assist in seeking funds for lawn improvements I am sure most would like to do so .Even simple guidance and expectations of speed would help with clubs that have the resources required, CNZ's opinion would hold some weight with them. I am aware the problems are many and resources scarce, but am concerned the overall quality of lawns will degrade and make the game of AC more difficult to promote.

## CNZ TC Response

We agree the issue of lawn speed is relevant, particularly with regard to promotion of AC where the lawn speed has a far greater bearing on the playability and enjoyment of the game. Please note that guidance on expected minimum lawn speeds is already issued for Tier 1 and 2 events, and can be found in the Yearbook. Weather permitting, host clubs are expected to meet this minimum expectation.

---

If you would like to provide further feedback in order to help future events, please email [croquet@croquet.org.nz](mailto:croquet@croquet.org.nz)

CNZ Tournament Committee