

# CNZ Player and Manager Feedback

Dear all,

The CNZ Tournament Committee has decided to continue last year's policy of sharing the feedback received after each CNZ event and to comment on what changes, if any, they plan to review for events held in following seasons.

**Event:** 2020/21 Duncan Dixon Invitation

**Venue:** New Plymouth Croquet Club

**Manager:** Peter Batchelor

The table below shows the feedback scores for each question together with how this compares to the average for all CNZ events last season.

DD									
	Str Dis	Dis	OK	Agree	Str Ag	Total	Weighted Avg	CNZ Avg 2019/20	DD 19/20
Format	0	1	0	5	2	8	4.00	4.38	N/A
Number of Games	0	0	1	2	5	8	4.50	4.37	N/A
Manager	0	0	0	1	7	8	4.88	4.50	N/A
Lawns	0	0	2	1	5	8	4.38	3.98	N/A
Likely to attend this tournament again?	0	0	4	3	1	8	3.63	4.09	N/A
Likely to attend tournament in this location again?	2	1	1	2	2	8	3.13	4.02	N/A
<b>Total</b>	2	2	8	14	22	48	4.08	4.22	N/A

## **Response to feedback**

### **Format - the following feedback was received**

- Better than playing 9 games a day as a best of 3 might have been
- Fine for weather conditions
- it was a good compromise for the weather/
- Format changed
- Would have been better best of 3 due to weather had to change format
- The format suited the (weather) shortened time frame but it would have been better if we had been able to stick to the original best of three round robin format.
- Would have preferred best of 3 but weather changed that plan

### **CNZ TC Response**

Unfortunately due to weather, the format was changed at short notice. CNZ supported this decision, in order that the tournament could finish.

### **Number of games per day - the following feedback was received**

- 7 games a day is good
- Apart from sat. But can't help due to weather
- The shortened format meant a max of 8 games on any one day which was easily achieved.

### **CNZ TC Response**

N/A

### **Lawns – the following feedback was received**

- The lawns were well prepared for the tournament
- OK for this time of year. Little bit slow.
- The lawns were very well presented - no issues!
- Not full size, marked slope towards river

### **CNZ TC Response**

N/A

### **Manager - the following feedback was received.**

- I didn't hear any sad sack comments in the 3 days
- yes. it was low key but effective
- Peter and his helpers did a fantastic job as usual
- Peter and his team did a great job, the tournament ran smoothly and he made the right call in cancelling play on the (very wet) Saturday afternoon.

## **CNZ TC Response**

Thanks to Peter for managing this event in challenging conditions and dealing well with the last-minute change of format.

## **Other feedback**

- would just like to go somewhere different, which you do for these invitation games.
- Seems like they are dying and hard to get numbers at present. Plus young family make hard
- Very expensive to fly to, lawns favour local players
- Over all good competition with good /even competition for my level. Shame about the weather. Only question is wondering if they full size lawns. Little on slow side. Plus wondering if hoops were set to yearbook. (but for our level. Think was fine).
- Manager was somewhat miffed that the Yvonne Yeates had a player decision to overturn the format recommended / stated by CNZ. Don't blame him... CNZ should set the rules. My overall concern is that the competition is not that representative. In reality there were 4 from taranaki to make the numbers and we might not have discovered the eventual winner if it were a different scenario, but realistically the competition deserves to be prestigious and a goal to be aspired to . I would like to see more mystique in the competition, and more support from the player pool at large.
- Disagree with CNZ changing format of play. Let local tournament manager make decision after consultation with players.
- Croquet NZ have great 👍 tournaments
- A really enjoyable tournament, in a great setting with very good lawns and a friendly but competitive group of players. 10/10
- Would be better if all the invitationals were run by one association so flights and accommodation could be booked much earlier which would keep the price down. Needs to be a true INVITATIONAL where players are invited to attend rather than the current system which doesn't really seem to be working very well. Look at the timing as well, running it straight after the U21 comp meant most of them chose to do one or the other

## **CNZ TC Response**

The Tournament Committee agrees with the comments about the feeling of dwindling prestige and support for the invitation events. This will be discussed during the TC meeting in May, and a plan to address this will be created. We will consider the number of events, location of events, and the availability process, among other things.

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If you would like to provide further feedback in order to help future events, please email [croquet@croquet.org.nz](mailto:croquet@croquet.org.nz)

CNZ Tournament Committee