

CNZ Player and Manager Feedback

Dear all,

The CNZ Tournament Committee has decided to continue last year's policy of sharing the feedback received after each CNZ event and to comment on what changes, if any, they plan to review for events held in following seasons.

Event: 2020/21 Mrs R.A. Clarke Copper Tray Invitation

Venue: Leamington Croquet Club

Manager: Jean Fisher

The table below shows the feedback scores for each question together with how this compares to the average for all CNZ events last season.

Copper Tray									
	Str Dis	Dis	OK	Agree	Str Ag	Total	Weighted Avg	CNZ Avg 2019/20	CT 19/20
Format	0	0	0	4	2	6	4.33	4.38	4.60
Number of Games	0	0	0	5	1	6	4.17	4.37	3.60
Manager	0	0	1	2	3	6	4.33	4.50	4.80
Lawns	2	1	0	3	0	6	2.67	3.98	4.60
Likely to attend this tournament again?	0	0	0	6	0	6	4.00	4.09	4.20
Likely to attend tournament in this location again?	1	1	1	3	0	6	3.00	4.02	3.80
Total	3	2	2	23	6	36	3.75	4.22	4.26

Response to feedback

Format - the following feedback was received

- round robin easy format
- Full round Robin.
- Prefer Section play followed by Knockout

CNZ TC Response

There are no plans to deviate from the round robin format, which seems to be favoured by most players. Championship events tend to favour knockout formats.

Number of games per day - the following feedback was received

- the time of year allowed for 3 games per day
- Shame there was the one bye
- 3/day is good. Better to plan for 2 on the last day to accommodate travel. The issue of who gets the last bye becomes more important than who meets who in the last round.

CNZ TC Response

N/A

Lawns – the following feedback was received

- The lawns I feel were not up to Croquet NZ standards for a tournament of this ranking
- heavy lawns slow speed should be skill not strength needed
- Did not mow during the tournament. Very heavy and uneven, lady players were compromised
- A bit of wear and tear but hey it's late in the season
- Good cover and even texture
- Challenging but fair. Some disagree and have an expectation of a higher standard to meet their requirements, but I enjoy the challenge to adjust.

CNZ TC Response

This is disappointing feedback which CNZ will take on-board. We agree that AC should not be a test of strength but a test of skill. Guidance is issued in the Yearbook and clubs are expected to provide lawns for Tier 2 events such as this with a minimum lawn speed of 10+ seconds.

Manager - the following feedback was received.

- It would have been nice to see the completed draw not just the games for each day
- she was efficient friendly and organized.
- Unsure regarding draw. Did not display the result chart unfortunately she had very little support from Club members

- Jean is a good organiser
- Jean / Alistair made a good team and were well supported by local club members

CNZ TC Response

Thank you to Jean for managing the event.

Other feedback

- with heavy slow lawns AC cannot be played properly. I consider myself a strong person but came away with injuries which shouldn't happen. It should be a level playing field between men and women as a game of skill not strength. It makes it hard work which it shouldn't be. Perhaps CNZ should be checking lawn standards for all of its events. Most clubs do their best but sometimes they need help. AC is already in jeopardy, I would hate to see it worsen.
Thankyou
- Lawns unsuitable for CNZ Tournaments Comparing with other CNZ events I have attended the catering for am and pm teas was very poor
- It was very hard to get accommodation due to a major rowing event on at the same time. Could it be checked out by CNZ that accommodation is available to players
- I was very disappointed by the timing of the event. The Mardi Cup this year, and NZ Rowing Champs every alternate year book out all accommodation in the region annually 2 years in advance. How this escaped the notice of CNZ organisers and our hosts needs questioning. It does indicate a lack of competence in some part of the organisation and could be the cause of declining interest in CNZ tournaments. We managed to find somewhere for ourselves and other competitors(5 in all) just 14 kms away and had a great time. We were very lucky.

CNZ TC Response

As previously stated, the lawn speed is something that CNZ takes seriously and guidance is issued in this regard which host clubs are expected to meet.

The event has been hosted at a similar time in recent years. It makes more sense to host the invitation events nearer the end of season, which enables player selections to be based on their performance throughout the season. Feedback on clashing with the Maadi Cup is noted. Now that the TC has North & South Island representatives, these roles can help to support greater investigative detail around the potential of other sporting events clashing with CNZ events. However CNZ cannot guarantee that host associations can host the events in locations that don't clash with non-croquet-related events.

If you would like to provide further feedback in order to help future events, please email croquet@croquet.org.nz

CNZ Tournament Committee