

CNZ Player and Manager Feedback

Dear all,

The CNZ Tournament Committee has decided to continue last year's policy of sharing the feedback received after each CNZ event and to comment on what changes, if any, they plan to review for events held in following seasons.

Event: 2020/21 GC 3+ Championship

Venue: New Plymouth Croquet Club

Manager: Peter Batchelor

The table below shows the feedback scores for each question together with how this compares to the average for all CNZ events last season.

GC 3+									
	Str Dis	Dis	OK	Agree	Str Ag	Total	Weighted Avg	CNZ Avg 2019/20	GC 3+ 19/20
Format	0	2	0	4	5	11	4.09	4.38	4.75
Number of Games	0	0	1	7	3	11	4.18	4.37	4.75
Manager	0	0	0	1	10	11	4.91	4.50	5.00
Lawns	0	0	0	3	8	11	4.73	3.98	4.25
Likely to attend this tournament again?	0	1	2	4	4	11	4.00	4.09	4.50
Likely to attend tournament in this location again?	0	0	0	4	7	11	4.64	4.02	4.25
Total	0	3	3	23	37	66	4.42	4.22	4.58

Response to feedback

Format - the following feedback was received

- The top 8 players played quarter and semi finals against those from their original block.
- Something Different
- Playing same opponent twice in succession saved time.
- Fair to all players
- Liked the way we were grouped for 1st and 2nd rounds
- No issue with the overall format. The only (minor) complaint would be in the selection of the seeding for the top eight knock-out stage. On this occasion the best player in each block had the same number of match wins, game wins, net games and hoop differential. It was decided that we had to play a single game to decide a seeding issue despite there still being one point of difference between our scores. As in football leagues, when everything is equal down to goal difference, the seeding or ladder position is defined by total goals scored. It could have been done with hoops scored in this case and the two players who eventually met in the final wouldn't have had to play an unnecessary extra game in what could have been a 10 game day in very warm weather (10 games = 6 round robin games, 1 seeding game and a best of 3 quarter final).
- I would have preferred a single round robin rather than 2 blocks as then I would have played 15 different rather than 8. The knockout was not well done either as only the final was a player from each block. No 1 from block 1 should have played no 4 from block 2 rather than block 1. I ended up playing 5 games against the same player. The blocks had been adjusted so the 4 Christchurch players were not in the same block which was good but meant that the blocks were uneven ability.

CNZ TC Response

It is unfortunate that the blocks had to be re-jigged in order to avoid too many players from the same club, however it is very unusual in a 16-player national event to have 8 players from a single club and 4 from another. As per 27.3 in the tournament regulations, this shuffling of players is permitted if necessary.

Number of games per day - the following feedback was received

- Fully occupied
- Was tired but doable
- It was very tiring for me (older player)
- 8 games a day in the heat of summer was challenging but made it worthwhile for those who travelled from further afield.
- See above re the extra seeding game
- Good if you have trained for 7/8 games

CNZ TC Response

There is an aim for 6+ games per day in CNZ GC events. As such, it is acceptable to expect 7-8 games in a day.

Lawns – the following feedback was received

- Great Surface
- Well maintained grass, lines well marked.
- No issues worth mentioning!
- Beautifully groomed

CNZ TC Response

Fantastic feedback - well done New Plymouth.

Manager - the following feedback was received.

- The format was given to the manager. Peter did a good job.
- Very well Controlled and showed great interest
- All aspects of the tournament were well managed.
- Clear and consistent communications, well organised and friendly hospitality
- Excellent job by Peter
- Every was well organised,he had a good team
- He did the draw etc based on advice from others

CNZ TC Response

Great job Peter!

Other feedback

- Great venue, enjoyed the whole experience & weather stayed nice
- There were several occasions in my games when balls were not marked when potential faults. Ball marking when completed was done in line with the hitting line at times
- None! It was my first Tier 2 tournament - a thoroughly enjoyable experience, I met players from far afield and encountered different styles of play, all in an excellent setting (but I would say that, it's my home club!)
- Really enjoyed the whole weekend and met and played with people from the South Island who i had never met before

CNZ TC Response

N/A

If you would like to provide further feedback in order to help future events, please email

croquet@croquet.org.nz

CNZ Tournament Committee