

CNZ Player and Manager Feedback

Dear all,

The CNZ Tournament Committee has decided to continue last year's policy of sharing the feedback received after each CNZ event and to comment on what changes, if any, they plan to review for events held in following seasons.

Event: 2019/20 Women's AC Invitation

Venue: Marton Croquet Club

Manager: Michael Hardman and Pam Green

The table below shows the feedback scores for each question together with how this compares to the average for all CNZ events last season.

Women's AC									
	Str Dis	Dis	OK	Agree	Str Ag	Total	Weighted Avg	CNZ Avg 2018/19	Women's AC 18/19
Format	0	0	0	3	3	6	4.50	4.24	3.00
Number of Games	0	0	0	4	2	6	4.33	4.22	3.00
Manager	0	0	0	3	3	6	4.50	4.47	2.00
Lawns	0	3	0	2	1	6	3.17	4.07	4.50
Likely to attend this tournament again?	0	0	1	4	1	6	4.00	4.25	5.00
Likely to attend tournament in this location again?	0	0	2	3	1	6	3.83	4.19	3.50
Total	0	3	3	19	11	36	4.10	4.24	3.50

Response to feedback

Format - the following feedback was received

- *A round robin works well with enough players*
- *Where possible round robin seems the fairest competition*
- *Single round robin an improvement on last year when we played everyone twice*

CNZ TC Response

N/A

Number of games per day – the following feedback was received

- *3 games 1st day then 2 on the following days*

CNZ TC Response

N/A

Lawns – the following feedback was received

- *Dead lawns due to water restrictions. Heavy rain during comp.*
- *No fault of the club, weather conditions and the watering ban have been against them. Ironic that we had heavy rain during the tournament!*
- *Due to the dry weather the lawns were very parched but with water restrictions nothing the Club could do about them*
- *Very dry to start with then sodden with rain for the next 2 days but not the club's fault! It made the lawns challenging and variable throughout the tournament*

CNZ TC Response

N/A

Manager - the following feedback was received.

- *Great club good people very helpful.*
- *We had heavy rain on both Saturday and Sunday morning making the management more difficult to accommodate the number of games required but Manger coped extremely well*

CNZ TC Response

Thank you so much to Michael and Pam for managing the event. Well done on strongly favourable feedback.

Other feedback

- *Only the condition of the lawns which I have already explained*
- *I would like to see this event moved further north ie Whakatane mt Manganui on some years as it always seems to be the bottom half of nth island.*
- *Rain on Friday and Saturday slowed down progress Also rain on Sunday morning. Management worked very hard to clear water from the lawns. Went from very fast lawns to slow heavy sodden lawns. Irrigation ban in place so the club had not been able to irrigate. Club put on a wonderful meal on Saturday which was much appreciated for friendship and socialisation.*
- *I was very pleased to have the opportunity to play and received some good advice from some of the better players. It was a worthwhile and overall enjoyable experience for me. the hospitality at Marton club is superb.*

- *Due to the weather conditions if we had the full contingent of 10 player it would have been difficult to complete all games*
- *Sadly the ladies keep asking for coaching however I believe it would be wasted on them as they would revert back to negative play. Its all about their ranking.??? I was concerned about the way the ladies treated the tournament manager in refusing to play on the lawns because they felt it was too wet. In Masterton last year Terry Price made us play in the rain on mud based lawns so the person that made the loudest squeal (at the Marton tournament) was the one who knew the local lawns in Masterton and insisted on playing. Nina defaulted. The sad reality was that Pam who is an awesome support, first time tournament manager was challenged by both me and the rest of the players. I wanted to play and the others followed like sheep and would not play until the lawns were dry. Disappointing to say but any future Women's events have to be managed by men. This is from observation. Steve Clarke came to watch us and when asked what the problem was he tested all three lawns and supported Pam in her ruling that we should be playing. There were a few moans but they went out and played. No disrespect to Pam but I believe Monica would have had us out playing. As for the speed of the lawns (now days) we have to take what the clubs give us and be thankful for their support. The year book was used to support the women not playing (speed of the lawn) however on the dry days the lawn speed was still slow. Empower the Tournament Managers. Pam did a great job.*

CNZ TC Response

While it's true that this event is more often held in the bottom of the North Island, 2 years ago it was also held in the South Island.

With regards to the final piece of feedback:

- CNZ doesn't believe in enforcing a gender policy for tournament managers.
- It's disappointing that the feedback is negative towards players who are asking for coaching.
- CNZ supports the manager to make a call on the playing conditions

If you would like to provide further feedback in order to help future events, please email croquet@croquet.org.nz

CNZ Tournament Committee