

CNZ Player and Manager Feedback

Dear all,

The CNZ Tournament Committee has decided to continue last year's policy of sharing the feedback received after each CNZ event and to comment on what changes, if any, they plan to review for events held in following seasons.

Event: Gordon Smith GC Invitation

Venue: Howick Croquet Club

Manager: Ceri Gavi

The table below shows the feedback scores for each question together with how this compares to the average for all CNZ events last season.

Gordon Smith Invitation									
	Str Dis	Dis	OK	Agree	Str Ag	Total	Weighted Avg	CNZ Avg 2017/18	GS 17/18
Format	0	0	1	1	5	7	4.57	4.01	3.78
Number of Games	0	1	1	0	5	7	4.29	4.17	4.00
Manager	0	0	0	2	5	7	4.71	4.48	4.11
Lawns	0	0	0	2	5	7	4.71	3.95	2.11
Likely to attend this tournament again?	0	0	1	2	4	7	4.43	4.22	N/A
Likely to attend tournament in this location again?	0	0	2	1	4	7	4.29	4.10	N/A
Total	0	1	5	8	28	42	4.50	4.16	3.50

Response to feedback

Format - the following feedback was received

- *It was a new format for me and I really liked it*
- *Would have been nice to play everyone 3 times (once every day), so we would've been guaranteed 7 games a day*
- *Could have been a round robin format each day*

CNZ TC Response

Best of 3 has been generally well received by everybody and using it in the Invitations gives valuable experience of the format to many players.

Number of games per day – the following feedback was received.

- *It was enjoyable*

CNZ TC Response

N/A

Lawns – the following feedback was received

- *Lawns were nice*

CNZ TC Response

N/A

Manager - the following feedback was received.

- *Ceri did an amazing job and also her team*

CNZ TC Response

Many thanks to Ceri for managing the event and receiving great feedback in the process.

Other feedback

- *Just thanks to Ceri, Jim and the rest of their team*
- *I am interested to know why croquet NZ found it necessary to charge an entry fee this year for this tournament. It is expensive to travel to these tournaments with flights, accommodation, hiring a car costs are usually over \$1000. It is disappointing that an invitation event now has an entry fee.*
- *I love the challenge of these tournaments and do hope to get selected again. Thank you*
- *Was disappointing no one from lower north island and only one player from South Island*

CNZ TC Response

Entry fees: In the past entry fees were charged for the invitations, but dropped to encourage more players to play. Removing the entry fee did not help with securing more players, and it was decided to reinstate the entry fees to help offset the costs of the tournaments.

Entries: Unfortunately it is up to players to make themselves available for events. It would be an impossible task for CNZ to contact every eligible player to check whether they are available.

If you would like to provide further feedback in order to help future events, please email croquet@croquet.org.nz

CNZ Tournament Committee