

# CNZ Player and Manager Feedback

Dear all,

The CNZ Tournament Committee has decided to continue last year's policy of sharing the feedback received after each CNZ event and to comment on what changes, if any, they plan to review for events held in following seasons.

**Event:** Women's AC Invitation

**Venue:** Masterton Croquet Club

**Manager:** Terry Price

The table below shows the feedback scores for each question together with how this compares to the average for all CNZ events last season.

Women's AC Invitation									
	Str Dis	Dis	OK	Agree	Str Ag	Total	Weighted Avg	CNZ Avg 2017/18	Women's Invitation 17/18
Format	0	1	0	1	0	2	3.00	4.01	N/A
Number of Games	0	1	0	1	0	2	3.00	4.17	N/A
Manager	0	2	0	0	0	2	2.00	4.48	N/A
Lawns	0	0	0	1	1	2	4.50	3.95	N/A
Likely to attend this tournament again?	0	0	0	0	2	2	5.00	4.22	N/A
Likely to attend tournament in this location again?	0	0	1	1	0	2	3.50	4.10	N/A
<b>Total</b>	0	4	1	4	3	12	3.50	4.16	N/A

## Response to feedback

### Format - the following feedback was received

- *double round robin preferable*

### CNZ TC Response

Due to only having 6 players available for this event, the advertised format of just a single round robin would not have been appropriate for a 3-day event (giving only 5 games over 3 days). A double round robin was considered, however this would mean 10 games over 3 days, possibly meaning that the event would not finish. Therefore it was decided to play a single round robin with bo3 playoffs to determine places 1-2, 3-4 and 5-6. This not only meant that the 3-day event could be retained, but also gave valuable bo3 experience to players who may not otherwise experience the format regularly.

## **Number of games per day – the following feedback was received.**

- *wrong format*

### **CNZ TC Response**

See response to the previous section (entitled “Format”)

## **Lawns – the following feedback was received.**

- *1 lawn ok the other poor*
- *I would have preferred better lawns for this level of tournament and Atkins hoops but understand the difficulty of getting venues. It was fair as everyone played under the same conditions and the groundsperson was excellent.*

### **CNZ TC Response**

Thank you for providing this feedback. This has been acknowledged. As this is a tier 2 event, CNZ is aiming to provide lawns of 10+ seconds in speed. The Wairarapa Association is not willing to use Quadway hoops. Therefore, at this time no future tournaments are scheduled for Wairarapa Association to host because Quadways will be used for all CNZ tournaments commencing 2019-2020.

## **Manager - the following feedback was received.**

- *players needs met*

### **CNZ TC Response**

N/A

## **Other Feedback**

- *concerning lack of players many more should have been contacted by cnz to make up the 10 required. No fee for invitations.*

### **CNZ TC Response**

We acknowledge that the lack of players was not ideal. In January there were a higher number of players available for this event, but player availability decreased between then and the start of the event, leaving only 6 players available to participate. It is the responsibility of the players to make themselves available for the invitation events, rather than CNZ contacting players individually to discuss availability.

If you would like to provide further feedback in order to help future events, please email [croquet@croquet.org.nz](mailto:croquet@croquet.org.nz)

CNZ Tournament Committee