

CNZ Player and Manager Feedback

Dear all,

The CNZ Tournament Committee has decided to continue last year's policy of sharing the feedback received after each CNZ event and to comment on what changes, if any, they plan to review for events held in following seasons.

Event: Miss Edwina Thompson Silver Tray Open

Venue: United Croquet Club (Christchurch)

Manager: Tony O'Donnell

The table below shows the feedback scores for each question together with how this compares to the average for all CNZ events last season.

Edwina Thompson									
	Str Dis	Dis	OK	Agree	Str Ag	Total	Weighted Avg	CNZ Avg 2017/18	Edwina Thompson 17/18
Format	0	0	0	0	5	5	5.00	4.01	4.01
Number of Games	0	0	1	1	3	5	4.40	4.17	4.17
Manager	0	0	0	1	4	5	4.80	4.48	4.48
Lawns	0	0	0	0	5	5	5.00	3.95	3.95
Likely to attend this tournament again?	0	0	0	2	3	5	4.60	4.22	N/A
Likely to attend tournament in this location again?	0	0	0	1	3	4	4.75	4.10	N/A
Total	0	0	1	5	23	29	4.76	4.16	4.22

Response to feedback

Format - the following feedback was received

- *Double round robin, excellent format*
- *you play everyone.*

CNZ TC Response

N/A

Number of games per day – the following feedback was received.

- *I like untimed games but many of them ran over such that we were playing until dark most evenings and then pegging down.*
- *The length not the number was the issue*
- *3 games per were excellent*
- *3 games a day - no time limit*

CNZ TC Response

Based on this feedback, and that of other invitation events, CNZ will review time limits for these events.

Lawns – the following feedback was received.

- *I have never seen United so green*
- *best lawns in the country*
- *Should have been mown during event. Hoops were widened after first round on the opinion of one player*

CNZ TC Response

As a tier 2 event, the aim is for lawns of 10+ seconds. Hoops are as per tournament regulations of largest ball + 1/16" with an upward or downward tolerance of 1/32". As long as widening of the hoops was within the allowable tolerance, this should be at the manager's discretion.

Unfortunately was little time for mowing the lawns during the event, as evidenced by the feedback about most evenings where play continued until dark.

Manager - the following feedback was received.

- *The manager was also the groundsman and hoop setter. Tony worked from 7am to 8pm every day so deserves special recognition.*
- *The manager had a calm manner about him which kept the players on an even keel*
- *Did cope very well with all games pegged down*
- *Difficult job as play was slow with a large number of games pegged down. This put pressure on completion. Largely due to slow players.*

CNZ TC Response

Thanks to Tony for managing the event so ably. This is reflected in the excellent feedback from the competitors.

If you would like to provide further feedback in order to help future events, please email croquet@croquet.org.nz

CNZ Tournament Committee