

# CNZ Player and Manager Feedback

Dear all,

The CNZ Tournament Committee has decided to continue last year's policy of sharing the feedback received after each CNZ event and to comment on what changes, if any, they plan to review for events held in following seasons.

**Event:** Mrs R.A. Clarke Copper Tray Invitation

**Venue:** Wellington Municipal CC

**Manager:** Paul Skinley

The table below shows the feedback scores for each question together with how this compares to the average for all CNZ events last season.

Copper Tray									
	Str Dis	Dis	OK	Agree	Str Ag	Total	Weighted Avg	CNZ Avg 2017/18	Copper Tray 17/18
Format	0	0	0	0	5	5	5.00	4.01	4.40
Number of Games	0	0	0	3	3	6	4.50	4.17	4.40
Manager	0	0	0	0	6	6	5.00	4.48	4.60
Lawns	0	0	0	1	5	6	4.83	3.95	4.40
Likely to attend this tournament again?	0	0	0	3	3	6	4.50	4.22	N/A
Likely to attend tournament in this location again?	0	0	0	2	3	5	4.60	4.10	N/A
<b>Total</b>	0	0	0	9	25	34	4.74	4.16	4.45

## Response to feedback

### Format - the following feedback was received

- *2 and 1/2 hr games would make for shorter days.*
- *I enjoy playing with players in my hcp category*

### CNZ TC Response

Fewer than 30% of the games in this year's event pegged out, and reducing the time limits to 2.5 hours will not help this statistic. However, based on feedback from the players from this and other invitation events, CNZ will discuss the merits of this for next year.

### Number of games per day – the following feedback was received.

- *3 3 hour games a day is a test*

### **CNZ TC Response**

See above feedback on format.

### **Lawns – the following feedback was received.**

- *Lawns in great shape*
- *Superb Wellington Municipal*
- *Best lawns in the region*

### **CNZ TC Response**

Great to hear this feedback, and thanks to the WMCC for providing great lawns as usual.

### **Manager - the following feedback was received.**

- *Super organizer*
- *Paul ran a very relaxed and happy tournament. The Wellington Croquet club catered very well for morning afternoon teas and lunches if you wanted to buy it.*
- *Paul Skinley puts the players first*
- *Perfectly managed, both the tournament and the clubhouse during the tourney*

### **CNZ TC Response**

Thanks very much to Paul for his time and effort managing this event, it's great to see such universally positive feedback.

### **Other feedback**

- *Great catering for lunch which made travelling easier. Clear information ahead of time which made planning easier.*
- *There was a scarcity of umpires. Maybe the hoop dimension needs to be a wee bit more lenient as compared to the number of games peg outs where few and far between.*
- *Wellington Municipal has only one drawback, and that is its location is difficult*

### **CNZ TC Response**

We disagree that WMCC has a difficult location, located in Wellington, 10 minutes drive from Wellington Airport and 15 minutes drive from the ferry terminal.

Hoops were set to +1/16" for the event, which is the standard setting for tier 2 events unless otherwise stated. CNZ will discuss the merits of using 3-3/4" hoops in the lower invitation events.

If you would like to provide further feedback in order to help future events, please email [croquet@croquet.org.nz](mailto:croquet@croquet.org.nz)

CNZ Tournament Committee