

CNZ Player and Manager Feedback

Dear all,

The CNZ Tournament Committee has decided to continue last year's policy of sharing the feedback received after each CNZ event and to comment on what changes, if any, they plan to review for events held in following seasons.

Event: CA Gold Cup Invitation

Venue: Masterton Croquet Club

Manager: Neil Williamson

The table below shows the feedback scores for each question together with how this compares to the average for all CNZ events last season.

Gold Cup									
	Str Dis	Dis	OK	Agree	Str Ag	Total	Weighted Avg	CNZ Avg 2017/18	Gold Cup 17/18
Format	0	0	0	2	4	6	4.67	4.01	4.38
Number of Games	0	0	0	4	2	6	4.33	4.17	4.50
Manager	0	0	0	0	6	6	5.00	4.48	4.88
Lawns	1	2	1	2	0	6	2.67	3.95	3.13
Likely to attend this tournament again?	0	0	0	6	0	6	4.00	4.22	N/A
Likely to attend tournament in this location again?	2	0	1	2	1	6	3.00	4.10	N/A
Total	3	2	2	16	13	36	3.94	4.16	4.22

Response to feedback

Format - the following feedback was received

- *round robin*
- *Was better than a Swiss format that was used at the Arthur Ross*
- *Would have been nice to play slightly shorter games. Eg 2.5 to 2. 75 hr*
- *Seeded draw from cnz would have been nice rather the manager. As manager is guessing talent, where cnz should have more of idea. I feel as though I got the 3 of the top players on the last day.*

CNZ TC Response

We are pleased to hear that the format was well received. As per the tournament regulations, the manager shall decide the order of play, but will take into account any instructions received from

CNZ. In this case the manager has both player handicaps and the CGS ranking system at his disposal in order to determine optimum order of play.

Number of games per day – the following feedback was received.

- *3 games is acceptable, but 2 1/2 hrs*
- *3 is a good amount*

CNZ TC Response

3 hours is a standard time limit for most AC games, used throughout the world with good effect. Fewer than 40% of the games in the CA Gold Cup pegged out, and reducing down to 2.5 hours would not help this - however based upon the feedback from players, CNZ will discuss the merits of 2.5 hour games for next year's event.

Lawns – the following feedback was received.

- *little grass, very unpredictable, and most players had difficulties*
- *Was an added welcome challenge*
- *I found the bare soil and court irregularities very difficult to play on.*
- *Quadway hoops would have made slightly more challenging*
- *The quality of the court surfaces leaves much to be desired.*
- *Because of the condition of the lawns, local players and players able to practise had huge advantages of those having to travel, unless, as with the young players they are supported financially.*

CNZ TC Response

This is always a balancing act, and some players will prefer easy lawns over the challenge of playing in difficult conditions. With regard to the hoops, The Wairarapa Association is not willing to use Quadway hoops. Therefore, at this time no future tournaments are scheduled for Wairarapa Association to host because Quadways will be used for all CNZ tournaments commencing 2019-2020.

Manager - the following feedback was received.

- *very clear information, and support needed when required. Excellent job by Neil*
- *Neil was every efficient in the way he handled and ran the gold cup tournament this year*
- *Neil Williamson is an excellent manager.*

CNZ TC Response

We would like to thank Neil for managing the event, and receiving excellent feedback in the process.

If you would like to provide further feedback in order to help future events, please email croquet@croquet.org.nz

CNZ Tournament Committee