

CNZ Player and Manager Feedback

Dear All,

The CNZ Tournament Committee has decided to continue last year's policy of sharing the feedback received after each CNZ event and to comment on what changes, if any, they plan to review for events held in following seasons.

Event: Women's GC Tournament

Venue: Mount Maunganui

Manager: Geoff Young

The table below shows the feedback scores for each question together with how this compares to the average for CNZ events from last season as well as the last NZ Women's GC.

Womens GC: 28 entries								2017/18	2017/18
Mount								All Events	Women's
Geoff Young	Str Dis	Dis	OK	Agree	Str Ag	Total	Weighted Av	CNZ Average	GC
Format	1	1	2	3	9	16	4.13	4.01	4.38
Number of Games	1	1	1	5	8	16	4.13	4.17	4.25
Manager	1	0	0	5	10	16	4.44	4.48	4.50
Lawns	1	0	0	5	10	16	4.44	3.95	3.25
Likely to attend this tment again?	0	0	1	3	11	15	4.67	N/A	N/A
Likely to attend tment in this location again?	0	0	1	3	12	16	4.69	N/A	N/A
Total	4	2	5	24	60	95	4.41	4.15	4.10

Response to feedback

1. Format – specific comments received follow:

I really liked the block format, then the knockout.

I like a tournament where one is playing most of the time - this was the case here.

There was times when lawns weren't utilized and therefore had to wait over and hour between games

Would have preferred two sections.

There was a lot of waiting for partners to be ready to play

Block play + KO w/ full days' play

CNZ TC Respond – We deliberately did not use two sections since given that the Women's World Championships are only a few months away, we were keen to ensure that day 2 involved a matchplay element for the top players to help prepare them for this event.

Action: None

2. Number of games – specific comments received follow:

It was also good that everyone had two full days as this makes travelling to play in tournaments worth while.

Not enough plate games on Sunday

I think that fewer games should be played on Sunday, say till lunch time, then everyone can sit and watch the finals.

Too many on Sunday

First day it was dark by 6:15 and had to play the last game in darkness

CNZ TC Respond – As you will see from the feedback, it is difficult pleasing everyone. CNZ has a policy of offering a minimum of 5 potential games for GC players in a weekend event, so not having play on Sunday afternoon for the majority of players does not fit that requirement. We appreciate the financial cost of playing in these events and want everyone to have a good number of games. We acknowledge that the September date for this event meant there was less daylight than normal.
Action: None

3. Lawns - specific comments received follow:

Fantastic lawns

There was one rough lawn & one not as bad. Others were great.

CNZ TC Respond – The lawn score was substantially higher than the CNZ average. We would like to thank the Mount for hosting this event.

4. Manager - specific comments received follow:

He was helpful and kept the players working.

It would have been nice if the manager came out when it was dark to see how things were going.

CNZ TC Respond – Thanks to Geoff for managing. The manager should ensure that there is sufficient daylight for games to be played. Equally, players should be aware that they are entitled to request that any game be pegged down should the lawn become unplayable (lack of daylight or waterlogging etc.).

5. General Comments

apart from being close to home, great facility, plenty of accommodation close by, great lawns and players travel from Auckland, Taranaki and Hawkes Bay to attend. ie great range of players who you don't play often

Great tournament that builds camaraderie. Lawns at the Mount are good lawns.

I really enjoyed this tournament and also really liked the lawns. It was great playing with so many different female players from various clubs (North Island Clubs).

sometimes hard to get the referee's attention

Coaching should be held on the Friday afternoon

As this is a 2 day tournament I would not consider travelling to the South Island to play.

I would like to say how much I appreciated the coaching held by Dallas Cooke and Phyllis Young on the Monday following the tournament. I feel that these two concentrate on the strategic points to be aware of in tournament play and would recommend that if they run more coaching sessions that all players who attend will also get a lot of valuable information to succeed.

It would be better if the days were longer for both days of the tournament.

CNZ TC Respond – CNZ surveyed the players from the 2017 event and the slight preference was for coaching on the Monday. CNZ has a policy of hosting their major events 2 years in the NI and 1 year in the SI, in order to give equal opportunities to its members. CNZ would like to thank Dallas and Phyllis for running the coaching this year.

Action: None

If you would like to provide further feedback in order to help future events, please email croquet@croquet.org.nz

Jake Inwood

CNZ Executive Director