

CNZ Player and Manager Feedback

Dear all,

The CNZ Tournament Committee has decided to share the feedback received after each CNZ event and to comment on what changes, if any, they plan to make to events for the following seasons. We hope that this is the first step in improving communication with players/managers and that it will lead to a better tournament experience for all. Next season, we aim to return these feedback forms to you within 5-6 weeks after the event finishes.

Event: Gordon Smith

Venue: Aorangi

Manager: Kevin McGlinchy

The table below shows the feedback scores for each question together with how this compares to the average for CNZ events this season. Items highlighted in blue indicate the lowest rating for any event and those highlighted in yellow indicate the highest rating for any event.

Gordon Smith								
Aorangi								All Events
Kevin McGlinchy	Str Dis	Dis	OK	Agree	Str Ag	Total	Weighted Av	CNZ average
Location	0	0	0	1	4	5	4.80	3.92
Cost of Travel	0	0	1	1	3	5	4.40	3.64
Cost of Accommodation	0	0	1	1	3	5	4.40	3.93
Format	0	0	1	1	3	5	4.40	4.00
Quality of Opposition	0	0	0	3	2	5	4.40	4.36
Number of Games	0	0	1	2	2	5	4.20	4.17
Manager	0	0	0	1	4	5	4.80	4.47
Lawns	0	0	0	3	2	5	4.40	3.96
Hoop Setting	0	0	0	3	2	5	4.40	4.20
Refereeing	0	0	0	2	3	5	4.60	4.09
Clubrooms	0	0	0	3	2	5	4.40	4.48
Clubhouse Fee	0	0	0	3	2	5	4.40	3.96
Catering	0	0	0	1	4	5	4.80	4.06
Total	0	0	4	25	36	65	4.49	4.10

Response to feedback

1. "Would of liked to of had more notice to play in competition as had lots of things to organise around it . I only found out on Monday before and needed to play on Friday"

Action: CNZ to ensure that the Selection Process is followed next season. Regrettably, multiple failures this year meant that we were still trying to fill events at the last minute.

There was no other adverse feedback with multiple positive comments. CNZ would like to congratulate Aorangi and the Manager, Kevin McGlinchy, on running the most popular CNZ event of the season so far!

Final note: CNZ would like to apologise to all players affected by the failures to obtain full fields in this year's GC Invitations.

If you would like to provide further feedback in order to help future events, please email croquet@croquet.org.nz

Jake Inwood

CNZ Executive Director